

IN THE CLAIMS

The following is a complete listing of the claims in this application, reflects all changes currently being made to the claims, and replaces all earlier versions and all earlier listings of the claims:

Claim 1. (currently amended): A consumer travel integration method, comprising the steps of:

- ~~providing a host system for facilitating formation of a travel plan;~~
- allowing access to ~~[[the]]~~ a host system ~~[[by]]~~ server via at least two out of a plurality of travel channels to facilitate formation of a travel plan, wherein the plurality of travel channels includes an internet connection, a telephone, and a physical travel office, and wherein the host server is in communication with, and provides access to, a plurality of: travel vendor databases, user multi-use point of service terminals, and global distribution systems that include any computer network that provides inventory access that is at least related to hotel, condominium, rental car, train, bus, and airline inventory;
- receiving a travel booking for the travel plan by a first one of the travel channels;
- associating the travel booking with a travel customer;
- storing the travel booking and customer data for the travel customer in a central repository;
- receiving a travel change for the travel plan by ~~a second one~~ any of the travel channels, ~~wherein the second travel channel is~~ either the same as or different from the first travel channel;

retrieving the travel booking and the customer data from the central repository;

servicing the travel change by modifying the travel booking to produce a modified travel booking; and

storing the modified travel booking in the central repository.

Claim 2 (currently amended): The method of claim 1, further comprising the step of connecting a plurality of travel vendor databases to the host ~~system~~ server.

Claim 3 (currently amended): The method of claim 1, further comprising the step of providing direct access to the host ~~system~~ server for a plurality of external customers.

Claim 4 (currently amended): The method of claim 1, further comprising the step of providing a plurality of travel offices, wherein each of the travel offices has access to the host ~~system~~ server by said plurality of travel channels.

Claim 5 (original): The method of claim 1, wherein the step of receiving a travel booking comprises receiving a travel booking by an unformatted e-mail message.

Claim 6 (original): The method of claim 1, wherein the step of receiving a travel booking comprises receiving a travel booking by an Internet travel booking

request, and further comprises the step of automatically processing the travel booking request.

Claim 7 (original): The method of claim 1, wherein the travel booking comprises flight reservation information, hotel reservation information, and car rental information.

Claim 8 (original): The method of claim 1, further comprising the step of storing fulfillment information in the central repository for the travel booking.

Claim 9. (new): An integrated consumer travel network, comprising:

- a host server accessible via at least two out of a plurality of travel channels to facilitate formation of a travel plan, wherein the plurality of travel channels includes an internet connection, a telephone, and a physical travel office, and wherein the host server is also in communication with, and provides access to, a plurality of: travel vendor databases, user multi-use point of service terminals, and global distribution systems that include any computer network that provides inventory access that is at least related to hotel, condominium, rental car, train, bus, and airline inventory;
- a booking reception element adapted to receive a travel booking for the travel plan by a first one of the travel channels;
- a booking association element adapted to associate the travel booking with a travel customer;

a storage element adapted to store the travel booking and customer data for the travel customer in a central repository;

a change reception element adapted to receive a travel change for the travel plan by any one of the travel channels, either the same as or different from the first travel channel;

a data retrieval element adapted to retrieve the travel booking and the customer data from the central repository;

a service element adapted to service the travel change by modifying the travel booking to produce a modified travel booking; and

a storage element adapted to store the modified travel booking in the central repository.